

MESSAGE FROM THE COMMISSIONER, COMMERCIAL TAXES TO ALL OFFICERS

As officers are entrusted with the responsibility of enforcing the law, our foremost duty is to act with fairness, objectivity, and integrity. Enforcement must never be influenced by bias, favour, or preconceived notions. Every action we take should be guided solely by the facts on record and the provisions of law.

They should be firm where violations are established, but equally fair where compliance is demonstrated. Our credibility as an organisation depends not merely on the number of cases we detect, but on the impartiality, transparency, and professionalism with which we discharge our duties.

I expect every officer to uphold these principles in both letter and spirit. Fair and unbiased enforcement is the hallmark of good governance and the foundation of public trust.